



# Marek Le Xuan



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## Languages



Czech  
Native



English  
Professional working



PRINCE2 Practitioner



Scrum Master II



Jira



Confluence



Figma



Notion



Linear



Google  
Workspace



Replit



Firebase  
Studio



VS Code



Make



Jekyll



Eleventy



Mendel University in Brno  
Business and Economics



Brno International Business School  
Economy and Management

## Experience



**IT Project Manager** Mountain Lift  
Jan 2025 – current

- Leading project management in remote-first software development agency
- Member of leadership team – strategic planning, hiring, people management
- Managing 20+ developers and designers
- Setting up project management structure and processes

Projects:

- Mobile app in pharmacy/health sector
- Resource planning and scheduling web app
- Artist service marketplace
- CMS and presentation websites



**IT Project Manager** freelance  
Jan 2019 – Dec 2024

- Custom software development of B2B and B2C web apps
- Project management and team productivity consultancy and training

Projects:

- B2B green energy products and services e-commerce platform
- Real-estate listing website
- Online stores – fashion, cosmetics, gardening, beverages
- Commercial and personal presentation websites



**Operations Manager** ContentKing  
Jan 2021 – Dec 2022

- Leading operations and innovation projects
- Managing data security initiatives
- Hiring and training new employees



**Head of Innovation Projects** Kiwi.com  
June 2017 – Dec 2018

- Managing company-wide projects, process improvements and automations
- Implementation of project management across whole company (200+ stakeholders)
- Leading 10-member innovations team

Projects:

- Development of custom internal ERP/CRM/order management system
- Implementation of SAP SuccessFactors HR management tool
- Restructure of the Customer Service department (1500 people) to reduce cost
- Business Continuity Plan



**Training And Development Lead** Kiwi.com  
Jul 2015 – Aug 2016

- Leading 7-member internal training and development department
- New hire, onboarding and on-the-job training and development

300+ new hires trained, 2500+ training hours delivered (100+ new hires and 1000+ hours personally)



**Customer Relations Manager** Kiwi.com  
Jul 2014 – Jun 2015

- Resolving customer complaints and escalations
- Creating new communication processes



**Founder/CEO** Ubinero  
May 2016 – Jun 2017

E-commerce cosmetics store